



NATIONAL SEMINAR

E-Governance and Delivery of Public Services in India: Emerging Issues, Challenges and Way Forward

(02-03 December, 2022)

Name :

Designation :

Address :

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E-mail :

Fax :

Mobile :

Gender : Male / Female/ Other :

Title of Paper :

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Accompanying Person(s) No. :

Arrival : Date Time Mode.....

Departure : Date Time Mode.....

Accommodation : Required / Not required

Registration Fees :

Amount :



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ON

E-Governance and Delivery of Public Services in India: Emerging Issues, Challenges and Way Forward

(02-03 December, 2022)

**U. P. Rajarshi Tandon Open University
Prayagraj**

To,



Contact

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E-Governance and Delivery of Public Services in India: Emerging Issues, Challenges and Way Forward

(02-03 December, 2022)

Sponsored by

ICSSR, New Delhi

Organized by

School of Social Sciences

U. P. Rajarshi Tandon Open University, Prayagraj

Patron

Prof. Seema Singh

Vice Chancellor

U.P. Rajarshi Tandon Open University,
Prayagraj



Seminar Director

Prof. Santosha Kumar

Director-In-Charge
School of Social Sciences

Organizing Secretary

Dr. Ananda Nand Tripathi

Associate Professor
Political Science

Co-organizing Secretary

Dr. Trivikram Tiwari

Asstt. Dir./Asstt. Professor
School of Social Sciences

Co-organizing Secretary

Dr. Deepshikha Srivastava

Assistant Professor
Political Science

Seminar Venue

Academic Campus

U. P. Rajarshi Tandon Open University,
Shantipuram, Sector – F, Phaphamau, Prayagraj-211021

Mobile : 7525048-032, -133, -008, -034

Email : polsc.uprtou@gmail.com

About the University

U.P. Rajarshi Tandon Open University has been established through the UP Act No. 10 of 1999 as passed by the Uttar Pradesh Legislature. This University was named after Rajarshi Purushottam Das Tandon, an illustrious son of India from Prayagraj who made great sacrifices for the sake of our Independence and dedicated himself to the cause of Hindi as a National Language. The jurisdiction of the University is whole of the state of Uttar Pradesh. The University has carved a niche for itself among the premier academic institutions of Open Learning and Distance Education. It has witnessed a very rapid expansion of its activities in various spheres of education. This University conducts its academic activities through a diversity of means of distance and continuing education, and functions in co-operation with the existing Universities, Colleges and Institution of higher learning, and makes full use of the infrastructure of these organizations. The University offers wide range of educational programmes related to general education, training, research and extension work through open and distance learning. The head quarter of the University is at Shantipuram Sector – F, Phaphamau, Prayagraj which is equipped with good infrastructure facilities like Buildings, Library, Wi-Fi network, Guest House, Media Centre campus etc.

About the Seminar

The revolution about ICT in the era of globalization and economic liberalization inspired changes in the administrative, economic and social spheres around the globe. There has been remarkable growth in e-services and increased efficiency in delivery of public services with the increased use of ICTs and digitalisation of public services. The COVID-19 pandemic has also forced to depend heavily on ICTs, digital platforms, devices and modes of services delivery. It has improved the efficiency and effectiveness in the governance system and implementation of public policy in India. However, issues and challenges are emerging which need to be addressed efficiently in order to cope up with new challenges in the era of Self Reliant New India. Against this backdrop, present national seminar purports to discuss and deliberate threadbare the emerging perspectives, issues and challenges pertaining to E-governance and delivery of public services in India and suggesting measures to improve the efficiency and effectiveness in the governance system and delivery of public services.

OBJECTIVES OF SEMINAR:

- To highlight the growth and emerging trends in e-services, digital divide, Information Technology infrastructure, and facilities;
- To assess the impact of consequences of e-services in the economic growth and development of India;
- To examine the impact of E-governance initiatives, projects, use of digital technologies, modes, platforms and devices;

- To examine the problems faced by the people in accessibility to e-services: as well as challenges being faced in implementation of e-governance projects and delivery of public services;
- To highlight the growth of e-business and the scope of business model of Common Service Centre in enhancing the outreach of e- services and required information to the people;
- To suggest policy measures for improving the outreach and accessibility of e-services, improving efficiency and effectiveness in governance system and delivery of public services.

The Seminar will focus on following Issues/Sub-themes:

- Governance and Development
- E- Governance
- IT Infrastructure
- E-Services
- Social Security and Welfare Schemes
- Use of ICTs,
- Digitalisation of Public Services
- Direct Bonfires Transfer (DBT)
- Digital Platforms–GeM, E-procurement, E-Gram Swaraj, E-tendering, PFMS, E-Office
- Public Policy and Development
- E-commerce and Business
- COVID Control and Command Centre
- Common Services Centre
- E-Suvidha, Jan Suvidha, Help lines
- Challenges, Roadmaps and Action Plan.
- Azadi ka Amrit Mahotsav- Digital India & Skill India.

Besides these technical sessions, inauguration, plenary and valedictory sessions will also be held.

Call for Paper

Full research paper along with abstract on the above mentioned thrust areas should be typed using MS-Word, New Times Roman 12Pt./Kruti Dev-010 14pt. and sent through email on polsc.uprtou@gmail.com.

Last date for Abstract Submission is **14th November 2022** (300–500 word) and for full paper submission is **21st November 2022**.

Seminar Venue

The Academic Campus of the University situated at Shantipuram, Phaphamau, Prayagraj will be the Seminar Venue. It is around 15 km. from both the Prayagraj Junction and the Bus Stand. There is no problem for availability of

transport services from Railway and Bus Stations to the University Campus at Shantipuram, Phaphamau. We shall be glad to receive the delegates who will inform us about their schedule of arrival in advance.

Accommodation

The University has its own guest house in the University Campus which will be available to few of the outstation delegates only for their stay during the seminar, if they inform us in advance. If any delegate wishes to stay separately in a hotel, the organizers will not be responsible to bear the expenses but would be glad to help them in arranging the rooms.

Registration Fees

- Delegates / Faculty Rs. 800.00
- Students/Research Scholars Rs. 500.00
- University Faculty and Volunteers Rs. 300.00

Registration fees paid by Demand Draft must be in favor of “**Finance Officer UPRTOU, Prayagraj**” and should be sent to the organizing Secretary at the University Address along with Registration Form. For on-spot registration cash and card will be accepted. However, a prior confirmation of the participation either through e-mail or telephone shall be appreciated.

Registration: Delegates are requested to report at the reception counter at the Seminar Venue between 9.30 A.M. to 10.30 A.M. on 2 December 2022.

Patron

Prof. Seema Singh

Vice Chancellor

Advisory Committee

- Prof. Omji Gupta
- Prof. P. P. Dubey
- Prof. Ashutosh Gupta
- Prof. G. S. Shukla
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